

Geisinger Community Medical Center
FY13 Community Health Needs Assessment- Action Plan

Improving Access to Healthcare for under and uninsured		
Action Item	Status	Summary
1. Support for Free Medical Clinics and gap analysis for underinsured at free clinics	Ongoing	GCMC currently supports free clinics in Lackawanna county through volunteer services, laboratory and radiology services, which are provided for qualified patients. GCMC has a collaborative working relationship with Maternal Family Health Services, Scranton Primary Health Care Center and the Leahy Clinic for Uninsured.
2. Support of Children's Advocacy Center	Ongoing	The Children's Advocacy Center is housed on the campus of GCMC. Working closely with Lackawanna County law enforcement, GCMC partners with them to provide community education on child abuse.
3. Collaboration with Scranton Counseling Center	Ongoing	Scranton Counseling Center worked collaboratively with GCMC division of Psychiatry and the ED to develop improved response to ED patients. The collaboration also aims to better identify gaps in care within the community.
4. Geriatric Care at Mountain View Care Center	Ongoing	Collaboration with GCMC and Mountain View Care Center to promote community involvement and intergenerational opportunities for our elders.
5. Diversity service - language translation service	Ongoing	Identify opportunities to translate patient education, documents and discharge summaries for patients.
6. Clinical Program Development	Ongoing	Strategic plan for clinical programs at G-CMC to increase access to care.
Improving Healthy Behaviors		
Action Item	Status	Summary
1. Trauma Program and outreach	Ongoing	Multiple educational and outreach programs are provided by GCMC's Trauma Program.
2. Healthy food options at G-CMC	Ongoing	Geisinger's 'Healthy Selections Program' seeks to enable employees to improve their overall health and well-being by offering healthy food selections in the workplace.
3. Cancer education programs and screenings in collaboration with Northeast Regional Cancer Institute	Ongoing	GCMC collaborates with Northeast Regional Cancer Center for preventative testing and screening.
4. Support of Advocacy Alliance Community Support Program for mental health services	Ongoing	GCMC works closely with Advocacy Alliance to promote awareness of mental health and drug & alcohol services available in Lackawanna County.
5. Support Women's Resource Center	Ongoing	GCMC works with Women's Resource Center to provide education on available services and increase access to services for domestic violence.
6. Expansion of Employee Health Wellness program to spouses and families	Ongoing	Expansion of employee wellness program to include employees' families.
7. Expand collaboration with community organizations	Ongoing	GCMC collaborates with various community organizations to identify gaps in education needs and outreach programs.
8. Collaboration with school programs	Ongoing	GCMC collaborates with schools in Lackawanna county to expand education on drugs and alcohol abuse.
9. Implement Matter of Balance Education Program	Ongoing	GCMC offered a Matter of Balance program in 2014 to the geriatric population to include fall prevention and safety. Implementation of additional programs continues.

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Community Development		
Action Item	Status	Summary
1. Collaborative efforts and partnerships with transportation services in Lackawanna county	Ongoing	Various collaborative efforts are underway to improve transportation services in Lackawanna county for medical appointments.
2. Social services communication with Serving Seniors Organization for transportation needs	Ongoing	Mountain View collaborates with Serving Seniors on an ongoing basis and is currently participating in PEER training classes at the center.