

Geisinger Lewistown Hospital
FY16 Community Health Needs Assessment- Action Plan

Improving Access to Healthcare - Affordable healthcare - Accessibility of providers - Resource awareness and health literacy (care coordination)		
Action Item	Status	Summary
1. Reduce arrival/leave time in ER	New program	1. Educate public on appropriate use of ER (vs. urgent care & FQHC). 2. EPIC proficiency and efficiency in use of electronic health record. 3. Renovate current space to increase efficiencies.
2. Increase number of primary care, behavioral health and dental providers	New program	1. Partner with Primary Health Network. 2. Implement physician residency program. 3. Continue physician recruitment. 4. Collaboration with the Plain communities in the Big Valley area. a. Development of price packaging. 6. Collaboration with Latino population.
3. Transportation	New program	1. Collaborate with CARS program for possible enhancement/expansion. 2. Explore opportunities with PHN regarding transportation for patients.
4. Ensure GLH patients have a medical home and that they understand managed care	New program	1. Partner with Primary Health Network, FQHC and primary care providers. 2. Identify and connect with other community partners. 3. Partner with local community health workers.
5. Health literacy initiative	New program	1. Increase literacy of patients by adjusting patient education materials and consents to reflect the need. 2. A system-wide committee to review patient education materials and consents to help improve literacy of an identified patient population.

