

## How do I apply for financial assistance?

### Step 1: Request an application form.

These forms are available at no charge by visiting [geisinger.org](http://geisinger.org) or calling **800-640-4206**. Forms are also available at all Geisinger clinics and hospital emergency departments and admission areas.

### Step 2: Complete and return the form.

Once you've completed the application, mail to:

Geisinger Uncompensated Care Services  
100 N. Academy Ave.  
Danville, PA 17822-4938

### Step 3: We review your application.

We'll review your application to determine if you qualify for assistance according to the guidelines outlined in this brochure. We'll take into account any special circumstances you might have.

### Step 4: You receive a decision.

You'll receive a written decision promptly, usually within 30 days of applying. If you're denied assistance, we'll explain why. The decision will also explain how to set up a payment plan.

*All applications for financial assistance are confidential. The information is shared only with those who determine your eligibility.*

*Financial assistance forms are available in Arabic, English, Chinese, Nepali, Spanish and Vietnamese.*

# Financial assistance

We can help



# Geisinger

## Committed to care

When you're in need of medically necessary healthcare, you should have it — regardless of your ability to pay. This brochure explains Geisinger's financial assistance policy and how to qualify and apply for aid.

## Our financial assistance policy

- Your financial circumstances will not affect the care you receive. Everyone is treated with respect and fairness.
- Assistance is available for medically necessary care. You may apply at any time — before, during or after your care.
- If you have no health insurance or limited insurance benefits and/or limited financial resources, you may be eligible for assistance. Uninsured patients are required to apply for Pennsylvania Medical Assistance.
- Approval of financial assistance is determined by Geisinger's policy guidelines, which are explained in this brochure.
- Repayment plans are available if your balance is \$200.01 or more.
- If you don't qualify for financial assistance but believe you have special circumstances, you can request a case review by a Geisinger financial counselor.
- You must provide us with all information necessary to apply for other funding sources that may be available to you, such as Medical Assistance, Medicare Disability or other federal or state programs.
- You are financially responsible for your healthcare and for applying for financial assistance. Geisinger will make application materials easily available. To request an application, visit [geisinger.org](http://geisinger.org) or call 800-640-4206.

## Do you qualify for financial assistance?

Eligibility for financial assistance is based on the federal government's poverty guidelines, which are updated annually.

- You may qualify for assistance if your household income is 300% or less of the current federal poverty guidelines.
- Use the graphic below to determine whether your household size and income is less than 300% of the federal poverty level.

Household size	300% of federal poverty level
1	\$ 43,740
2	\$ 59,160
3	\$ 74,580
4	\$ 90,000
5	\$ 105,420
6	\$ 120,840
7	\$ 136,260
8	\$ 151,680
For each additional person, add	\$ 15,420

- Final determination is based on an evaluation of income, information provided on the application and assets compared to patient liability. If you are deemed eligible under Geisinger's financial assistance program, you'll receive a 100% discount on medically necessary charges.

## Exclusions

While Geisinger's Financial Assistance Program covers most services, there are some exclusions, such as, but not limited to:

- Cosmetic services
- Elective reproductive services
- Transplant-related services
- Bariatric-related services
- Routine dental care or cosmetic dental reconstruction
- Out-of-pocket costs resulting from insurance plans that do not participate in Geisinger's network.

To reach a financial counselor, call  
800-640-4206.

